



Volume 2: Experience and Past Performance

RFP SOL-DC-12-00025 HSPD-12 PACS Maintenance for NEIC

Submitted: December 31, 2012

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1.0 PAST PERFORMANCE RELEVANCE TO SOW [RFP VOLUME 2, SOW]

REQUIREMENT	#1: SMS BOR	#2: SMS TSA	#3: SMS IRS	(b)(4)
PHYSICAL ACCESS CONTROL SYSTEM (PACS)				
FTC – MDI SAFENet	✓		✓	
AMAG™ Symmetry™	✓			
EPA 1310 “L” Street - Datawatch	✓			
INTRUSION DETECTION SYSTEM (IDS)				
FTC – MDI SAFENet / ACU-6	✓	✓	✓	
FTC – Inovonics Wireless Duress System	✓	✓	✓	
CLOSED CIRCUIT TELEVISION (CCTV)				
FTC – Pelco Endura System	✓	✓		
MICROSOFT				
Microsoft Windows Server 2008	✓	✓	✓	
Microsoft SQL Server 2008	✓	✓	✓	
Microsoft Windows 7 64-bit	✓	✓	✓	
Microsoft Windows Server 2008 Security Checklist, Version 1.0.	✓	✓	✓	
Microsoft® Office Project Version 2007 or newer	✓	✓	✓	
TASK AREA I: PROJECT PREPARATION AND MANAGEMENT				
Security System Equipment Acquisition (4.1.1)	✓	✓	✓	
Spare Parts (4.1.2)	✓	✓	✓	
Project Management Plan / Schedule / Kick-off (4.1.3)	✓	✓	✓	
Installation Preparation (4.1.4)	✓	✓	✓	
Testing Procedures (4.1.5)	✓	✓	✓	
Security Testing and Evaluation (4.1.6)	✓	✓	✓	
Meeting Projected Tasks/Milestones on Time (4.1.7)	✓	✓	✓	
Hardware Installation Requirements (4.1.8)	✓	✓	✓	
SECURITY SYSTEMS TRAINING (4.1.9)				
Equipment Configuration Settings	✓	✓	✓	
Operator Authorizations	✓	✓	✓	
Alarm Event Routing and Annunciation	✓	✓	✓	
Temporary/Employee Badge Design, Production, Issuance/ Cancellation	✓	✓	✓	
OCSP / PIV smart card PACS enrollment	✓	✓	✓	
Report Design/Production - includes SAP Crystal Reports customization	✓	✓	✓	
System / Database Backup Procedures	✓	✓	✓	
Programming / Database setup to include Card Holder - Legacy and PIV	✓	✓	✓	
Establishing door schedules including groups, access levels, time schedules, threat levels and multiple holiday lists	✓	✓	✓	
IDS operation and reporting	✓	✓	✓	
Intercom operation	✓	✓	✓	
Visitor Management	✓	✓	✓	
Contract Deliverables (4.1.10)	✓	✓	✓	
Project Completion (4.1.11)	✓	✓	✓	
Base Period Service Agreement (4.1.12)	✓	✓	✓	

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2.0 PAST EXPERIENCE CONTRACTS [RFP VOLUME 2]

2.1 PAST PERFORMANCE PROJECT#1: SMS- BUREAU OF RECLAMATION (BOR)

Past Performance Project #1: Bureau of Reclamation (BOR) Integrated Electronic Security Systems (IESS)					
Contract Number	GS-07-543-6R	Contract Value	\$8,700,000	Contract Type	FFP
Award Date	05/2006	Perf. Period	06/2007-11/2010	Role/% performed	Prime/ 70%
Contracting Officer	Bureau of Reclamation (BOR) - Contract Admin Group Lower Colorado Region				
Name/email	Gary Krzisznik	gkrzisznik@usbr.gov			
Address/phone	P.O. Box - 61470 Boulder City, NV 89006	(702) 293-8087			
Program Manager	Bureau of Reclamation (BOR) - Office of Security				
Name/email	Leroy Smith	lgsmith@usbr.gov			
Address/phone	P.O. Box - 61470 Boulder City, NV 89006	303-514-1713			
OBJECTIVE: SMS was the prime contractor on a FFP level of effort contract awarded in May 2006 and completed in 2010. Awarded for \$8.1 million, this design/build involved engineering, design, installation, and upgrades to the IESS for the Department of Interior, BOR Lower Colorado Area Dams (Hoover - Parker - Davis), Integrated Physical and Electronic Security Program.					
SCOPE: Utilizing (b)(4)					
(b)(4)					
TECHNICAL DESCRIPTION: The ESS at the Hoover - Parker - Davis Dams was comprised of an integrated AMAG Symmetry Enterprise level PIV-II HSPD-12 compliant physical Access Control System (ACS) and Intrusion Detection System (IDS); a Closed Circuit Television (CCTV) System with surveillance, alarm assessment, and Video Content Analysis (VCA); radar tracking early warning system; and non-lethal weapon deterrent (NLWD) system. (b)(4)					
(b)(4)					

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Past Performance Project #1: Bureau of Reclamation (BOR) Integrated Electronic Security Systems (IESS)	
Utilizing the AMAG Open Integration Platform Management network, we deployed	(b)(4)
(b)(4)	
TESTING: Testing included an	(b)(4)
(b)(4)	
TRAINING:	(b)(4)
(b)(4)	
DOCUMENTATION: SMS utilized a comprehensive approach	(b)(4)
(b)(4)	
SUBCONTRACTORS:	(b)(4)
TECHNICAL PROBLEMS/RESOLUTIONS: SMS overcame	(b)(4)
(b)(4)	

2.2 PAST PERFORMANCE PROJECT #2: SMS- TSA ESS INSTALLATIONS

Past Performance Project #2: TSA ESS Installations at Federal Security Directors Offices CONUS					
Contract Number	HSTS03-06-C-SEC017	Contract Value	\$3,500,000	Contract Type	FFP
Award Date	03/08/2007	Perform. Period	03/2007-09/2011	Role/% performed	Prime/75%
Contracting Officer	Transportation Security Administration – Office of Administration				
Name/Email	Gladys Wilks	gladys.wilks@tsa.dhs.gov			
Address/Phone	701 South 12th Street, W10-308N	571-227-4637			
Program Manager	Transportation Security Administration – Office of Security				
Name/Email	Marty Horowitz	Mhorowitz@tsa.gov			
Address/Phone	601 S. 12th Street TSA-25, 10th Floor	571-227-1191			
<p>OBJECTIVES: Three-year contract with one base year and two option years awarded on March 8, 2007. SMS performed several tasks under this contract including design and installation of ESS systems. This work was performed by a full-time staff of security professionals in several TSA facilities throughout the Washington, DC, and United States.</p>					
<p>SCOPE: SMS personnel provided installation of (b)(4)</p> <p>(b)(4)</p>					
<p>TECHNICAL DESCRIPTION: The contract was initiated to provide maintenance support (b)(4)</p> <p>(b)(4) Due to the needs of the customer, this contract continued to evolve</p> <p>and included (b)(4)</p> <p>(b)(4)</p>					
<p>TESTING: Testing included (b)(4)</p> <p>(b)(4)</p>					
<p>TRAINING: (b)(4)</p> <p>(b)(4)</p>					
<p>DOCUMENTATION: All manual creation efforts required close liaison with the appropriate Original Equipment Manufacturer (OEM) of the individual IESS components. OEM drawings, schematics, engineering drawings as well as any other applicable documentation were used as reference material in the manual production.</p>					
<p>SUBCONTRACTORS: (b)(4)</p>					
<p>TECHNICAL PROBLEMS/RESOLUTIONS: (b)(4)</p> <p>(b)(4)</p>					



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2.3 PAST PERFORMANCE PROJECT #3: SMS, IRS

Past Performance Project #3: name					
Contract Number	TIRNO-04-D-00001	Contract Value	\$3,500,000	Contract Type	FFP
Award Date	09/2004	Perform. Period	09/2004 – 01/2010	Role/% performed	Prime/80%
Contracting Officer	Internal Revenue Service				
Name/Email	Leona M Brown		Leona.m.brown@irs.gov		
Address/Phone	6009 Oxon Hill Road, Suite 500 Oxon Hill, MD 20745		202-283-1296		
Program Manager	Internal Revenue Service – Office of Security				
Name/Email	Vernita W. Riggins		Vernita.W.Riggins@irs.gov		
Address/Phone	1111 Constitution Ave, NW, Washington DC 20224		202-622-9151		
OBJECTIVES: Provided on-site technical support, preventive maintenance (PM) and emergency services support for the five IRS facilities in the Washington DC Metro area. Supported equipment included: (b)(4)					
(b)(4)					
SCOPE: SMS was responsible for (b)(4)					
(b)(4)					
TECHNICAL DESCRIPTION: SMS provided (b)(4)					
(b)(4)					
TESTING: SMS personnel provided (b)(4)					
(b)(4)					
TRAINING: SMS (b)(4)					
(b)(4)					
DOCUMENTATION: (b)(4)					
(b)(4)					
SUBCONTRACTORS: None					
TECHNICAL PROBLEMS/RESOLUTIONS: (b)(4)					
(b)(4)					

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2.4 PAST PERFORMANCE PROJECT #4 (b)(4) WAKE COUNTY SECURITY SYSTEM UPGRADE

Past Performance Project #4: Wake County – Security System Upgrade
Conversion of an older MDI system to a new AMAG system at approximately 40 locations and nearly 400 card readers.

Contract Number	NA	Contract Value	\$2,500,000	Contract Type	FFP
Award Date	05/2011	Perform. Period	06/2011-05/2012	Role % performed	Subcontractor (b)(4)
Contracting Officer Name/Email Address/Phone	Wake County Municipal Buildings (b)(4)				
	Norment Security (b)(4)				
	621 Poole Drive Garner, NC 27529				
Program Manager Name/Email Address/Phone	Wake County – GSA Office				
	Don Jackowski, PE		don.jackowski@wakegov.com		
	337 S. Salisbury Street 12 th Floor Raleigh, NC 27601		919-856-6160		
OBJECTIVES:	(b)(4)				
(b)(4)					
SCOPE:	Under a contract with (b)(4)				
(b)(4)					
TECHNICAL DESCRIPTION:	(b)(4)				
(b)(4)					
TESTING:	Testing included (b)(4)				
(b)(4)					
TRAINING:	N/A				
DOCUMENTATION:	(b)(4)				
(b)(4)					
SUBCONTRACTORS:	(b)(4)				
(b)(4)					
TECHNICAL PROBLEMS/RESOLUTIONS:	We encountered and resolved (b)(4)				
(b)(4)					

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